**Summary of Benefits and Coverage:** What this <u>Plan</u> Covers & What You Pay For Covered Services Coverage Period: 01/01/2023-12/31/2023 Anthem Blue Cross Life and Health Insurance Company: Coverage for: Individual + Family | Plan Type: PPO

University of California: UC Care Plan

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www.UChealthplans.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment,

deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call (866) 406-1182 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0/individual or \$0/family for UC Select Providers. \$500/individual or \$1,000/family for Anthem Preferred Providers. \$750/individual or \$1,750/family for Out-of-Network Providers.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care for UC Select and Anthem Preferred Providers, Emergency, and Ambulance services.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$6,100/individual or \$9,700/family for UC Select Providers. \$7,600/individual or \$14,200/family for Anthem Preferred Providers. \$9,600/individual or \$20,200/family for Out-of- Network Providers.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, expenses paid for infertility services, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes, UC Select and Anthem Preferred. See www.UChealthplans.com or call (866) 406-1182 for a list	You pay the least if you use a <u>provider</u> in UC Select. You pay more if you use a <u>provider</u> in Anthem Network. You will pay the most if you use an out-of- <u>network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an out-of-

	of <u>network providers</u> .	network provider for some services (such as lab work). Check with your provider before you
		get services.
Do you need a referral	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .
to see a specialist?		



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay			
Common Medical Event	Services You May Need	UC Select Provider (You will pay the least)	Anthem Preferred Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$20/visit	30% coinsurance	50% coinsurance	none
If you visit a	Specialist visit	\$20/visit	30% <u>coinsurance</u>	50% <u>coinsurance</u>	none
health care provider's office or clinic	Preventive care/screening/immunization	No charge	No charge	50% coinsurance	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	\$20/visit	30% coinsurance	50% coinsurance	Cost may vary by site of service.
	Imaging (CT/PET scans, MRIs)	\$20/visit	30% coinsurance	50% coinsurance	Coverage for Out-of-Network Provider is limited to \$175 maximum/visit.
If you need drugs to treat your illness or condition	Tier 1 - Typically Generic	participating retail, days); \$10/prescrip and mail ord \$15/prescription (pa	retail, and mail order – 30 retail, and mail order – 30 retail, and mail order a 90-day supply. Selective of prescription (participating retail – 90 retail, and mail order a 90-day supply. Selection (participating retail – 90 retail, and mail order a 90-day supply. Selection (participating retail – 90 retail, and mail order a supply. Selection (participating retail – 90 retail, and mail order a supply. Selection (participating retail – 90 retail, and mail order a supply. Selection (participating retail – 90 retail) retail, and mail order a supply supply. Selection (participating retail – 90 retail) retail, and mail order a supply supply. Selection (participating retail – 90 retail) retail, and mail order a supply		Preferred retail, participating retail, and mail order cover up to a 90-day supply. Select specialty pharmacies cover up to a 30-day supply. Certain limitations may apply, including, for example:
More information about prescription drug coverage is available at www.navitus.com	Tier 2 - Typically Preferred / Brand	\$25/prescription (preferred retail, participating retail, and mail order – 30 days); \$50/prescription (preferred retail, participating retail, and mail order – 90 days); \$75/prescription (participating retail – 90 days)		50% coinsurance	prior authorization and quantity limits. *See prescription drug section of the plan or policy.
	Tier 3 - Typically Non-Preferred / Brand	participating retail,	n (preferred retail, and mail order – 30 tion (preferred retail,	50% coinsurance	

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>www.UChealthplans.com</u>.

Services You May Need	What You Will Pay			
	UC Select Provider (You will pay the least)	Anthem Preferred Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	participating retail, and mail order – 90 days); \$120/prescription (participating retail – 90 days)			
Tier 4 - Typically <u>Specialty</u> (brand and generic)		*	N/A	
Facility fee (e.g., ambulatory surgery center)	\$100/surgery	30% coinsurance	50% coinsurance	Coverage for Out-of-Network Provider is limited to \$175 maximum/visit.
Physician/surgeon fees	No charge	30% coinsurance	50% <u>coinsurance</u>	none
Emergency room care	\$300/visit	\$300/visit deductible does not apply	Covered as In- <u>Network</u>	If directly admitted to a hospital, ER copay is waived. No charge for Emergency Room Physician Fee.
Emergency medical transportation	Not Applicable	\$200/trip deductible does not apply	Covered as In- <u>Network</u>	none
<u>Urgent care</u>	\$20/visit	\$20/visit deductible does not apply	50% coinsurance	none
Facility fee (e.g., hospital room)	\$250/admission	30% coinsurance	50% coinsurance	Coverage for Out-of-Network Provider is limited to \$300 maximum/day. If no pre- authorization is obtained for out of network providers, there will be an additional \$250 copay.
Physician/surgeon fees	No charge	30% <u>coinsurance</u>	50% <u>coinsurance</u>	none
Outpatient services	Office Visit: No charge for first 3 visit then \$20/visit <u>deductible</u> does not apply Other Outpatient: \$20/visit <u>deductible</u> does not apply		Office Visit: 50% <u>coinsurance</u> Other Outpatient: 50% <u>coinsurance</u>	none
	Tier 4 - Typically Specialty (brand and generic)  Facility fee (e.g., ambulatory surgery center)  Physician/surgeon fees  Emergency room care  Emergency medical transportation  Urgent care  Facility fee (e.g., hospital room)  Physician/surgeon fees	Services You May Need  Provider (You will pay the least)  participating retail, days); \$120/prescr retail — Tier 4 - Typically Specialty (brand and generic)  Facility fee (e.g., ambulatory surgery center)  Physician/surgeon fees  Emergency room care  Emergency medical transportation  Urgent care  Facility fee (e.g., hospital room)  Physician/surgeon fees  No charge  S20/visit  Facility fee (e.g., hospital room)  Physician/surgeon fees  No charge  Office Visit: No charge	C Select Provider (You will pay the least)   Participating retail, and mail order = 90 days); \$120/prescription (participating retail = 90 days)   30% coinsurance; \$150 maximum per prescription (select specialty pharmacies)   Facility fee (e.g., ambulatory surgery center)   \$100/surgery   30% coinsurance   \$100/surgery   30% coinsurance   \$300/visit   deductible does not apply   \$200/trip deductible does not apply   \$20/visit deductible does not appl	Covered as In-Network   Provider (You will pay the least)   Not Applicable   Provider (You will pay the generation of the provider (You will pay the least)   Physician/surgeon fees   Samply   Samply

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>www.UChealthplans.com</u>.

	Services You May Need		What You Will Pay		
Common Medical Event		UC Select Provider (You will pay the least)	Anthem Preferred Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Inpatient services		n <u>deductible</u> does apply	50% <u>coinsurance</u>	If no pre-authorization is obtained for out of network providers, there will be an additional \$250 copay. No charge for Inpatient Physician Fee UC Select Providers or Anthem Preferred Providers. 50% coinsurance for Inpatient Physician Fee Out-of-Network Providers.
	Office visits	\$20/visit for initial visit	30% coinsurance	50% <u>coinsurance</u>	Coverage for Out-of-Network  Provider is limited to \$300
	Childbirth/delivery professional services	No charge	30% <u>coinsurance</u>	50% <u>coinsurance</u>	maximum/day. If no preauthorization is obtained for Inpatient out of network providers, there will be an additional \$250 copay. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
If you are pregnant	Childbirth/delivery facility services	\$250/admission	30% coinsurance	50% <u>coinsurance</u>	
	Home health care	Not Applicable	30% coinsurance	50% coinsurance	100 visits/benefit period for Anthem Preferred <u>Providers</u> and Out-of- <u>Network Providers</u> combined.
TC 11 1	Rehabilitation services	\$20/visit	30% <u>coinsurance</u>	50% <u>coinsurance</u>	*See Therapy Services section
If you need help recovering or	Habilitation services	\$20/visit	30% <u>coinsurance</u>	50% <u>coinsurance</u>	See Therapy Services section
have other special health needs	Skilled nursing care	Not Applicable	30% coinsurance	50% <u>coinsurance</u>	100 days limit/benefit period for Anthem Preferred <u>Providers</u> and Out-of- <u>Network Providers</u> combined. \$300 maximum/day for Out-of- <u>Network Providers</u> .
	Durable medical equipment	Not Applicable	30% coinsurance	50% <u>coinsurance</u>	none
	Hospice services	Not Applicable	30% coinsurance	50% <u>coinsurance</u>	none

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>www.UChealthplans.com</u>.

			What You Will Pay			
Common Medical Event	Services You May Need	UC Select Provider (You will pay the least)	Anthem Preferred Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If your child	Children's eye exam	Not covered	Not covered	Not covered	*See Vision Services section	
needs dental or	Children's glasses	Not covered	Not covered	Not covered	See Vision Services section	
eye care	Children's dental check-up	Not covered	Not covered	Not covered	*See Dental Services section	

#### **Excluded Services & Other Covered Services:**

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded</u> services.)

- Cosmetic surgery
- Eye exams for a child
- Long-term care
- Routine foot care unless you have been diagnosed with diabetes.
- Dental care (adult)
- Glasses for a child
- Private-duty nursing
- Weight loss programs

- Dental Check-up
- Routine eye care (adult)

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture 24 visits/benefit period combined with chiropractor for Anthem Preferred <u>Providers</u> and Out-of-<u>Network</u> <u>Providers</u>.
- Hearing aids \$2,000 maximum/every 36 months.
- Bariatric surgery
- Infertility Treatment 2 cycles per lifetime combined for GIFT, ZIFT and IVF (all infertility services are excluded from OOPM)
- Most coverage provided outside the United States. See <u>www.bcbsglobalcore.com</u>
- Chiropractic care 24 visits/benefit period combined with acupuncture for Anthem Preferred <u>Providers</u> and Out-of-<u>Network</u> <u>Providers</u>.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>www.UChealthplans.com</u>.

ATTN: Grievances and Appeals, P.O. Box 4310, Woodland Hills, CA 91365-4310

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>www.UChealthplans.com</u>.

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a
hospital delivery)

■ The plan's overall deductible	\$0
Specialist copayment	\$20
■ Hospital (facility) copayment	\$250
Other <u>copayment</u>	\$20

### This EXAMPLE event includes services like:

**Specialist** office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services **Diagnostic tests** (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700
--------------------	----------

In this example, Peg would pay:

Cost Sharing			
<u>Deductibles</u>	\$0		
Copayments	\$650		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$710		

#### Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$20
■ Hospital (facility) <u>copayment</u>	\$250
Other <u>copayment</u>	\$20

### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

**Total Example Cost** 

Durable medical equipment (glucose meter)

<u> </u>			
In this example, Joe would pay:			
Cost Sharing			
<u>Deductibles</u>	\$0		
<u>Copayments</u>	\$520		
<u>Coinsurance</u>	\$0		
What isn't covered			
Limits or exclusions	\$55		
The total Joe would pay is	\$575		

#### Mia's Simple Fracture (in-network emergency room visit and follow up care)

■ The plan's overall deductible	<b>\$0</b>
Specialist copayment	\$20
■ Hospital (facility) <u>copayment</u>	\$250
Other <u>copayment</u>	\$20

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

\$5,600

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$1,360	
<u>Coinsurance</u>	\$15	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,375	

NOTE: This Summary of Benefit and Coverage attempts to show you how you and the plan share the cost for covered health care services. Any summary of benefits or cost sharing principals represents only a brief description of your benefits. Please read the booklet carefully to learn about provisions, benefits and exclusions. If any perceived conflict exists between this summary and the Plan terms, the Plan terms govern.

By authority of the Regents, University of California Human Resources, located in Oakland, administers all benefit plans in accordance with applicable plan documents and regulations, custodial agreements. University of California Group Insurance Regulations for Faculty and Staff, group insurance contracts, and state and federal laws. No person is authorized to provide benefits information not contained in these source documents, and information not contained in these source documents cannot be relied upon as having been authorized by the Regents. Source documents are available for inspection upon request (800-888-8267). What is written here does not constitute a guarantee of plan coverage or benefits-particular rules and eligibility requirements must be met before benefits can be received. The University of California intends to continue the benefits described here indefinitely; however, the benefits of all employees. retirees and plan beneficiaries are subject to change or termination at the time of contract renewal or at any other time by the University or other governing authorities. The University also reserves the right to determine new premiums, employer contributions and monthly costs at any time. Health and welfare benefits are not accrued or vested benefit entitlements. UC's contribution toward the monthly cost of the coverage is determined by UC and may change or stop altogether, and may be affected by the state of California's annual budget appropriation. If you belong to an exclusively represented bargaining unit, some of your benefits may differ from the ones described here. For more information, employees should contact their Human Resources Office and retirees should call the UC Retirement Administration Service Center (800-888-8267).

In conformance with applicable law and University policy, the University is an affirmative action/equal opportunity employer. Please send inquiries regarding the University's affirmative action and equal opportunity policies for staff to Systemwide AA/EEO Policy Coordinator, University of California, Office of the President, 1111 Franklin Street, 5th Floor, CA 94607, and for faculty to the Office of Academic Personnel and Programs, University of California Office of the President, 1111 Franklin Street, Oakland, CA 94607.

(TTY/TDD: 711)

**Albanian (Shqip):** Nëse keni pyetje në lidhje me këtë dokument, keni të drejtë të merrni falas ndihmë dhe informacion në gjuhën tuaj. Për të kon taktuar me një përkthyes, telefononi (866) 406-1182

Amharic (አ**ማር**ኛ)፦ ስለዚህ ሰነድ ማንኛውም ጥያቄ ካለዎት በራስዎ ቋንቋ እርዳታ እና ይህን መረጃ በነጻ የማግኘት መብት አለዎት። አስተርጓሚ ለማናገር (866) 406-1182 ይደውሉ።

Armenian (**hայերեն**). Եթե այս փաստաթղթի հետ կապված հարցեր ունեք, դուք իրավունք ունեք անվձար ստանալ օգնություն և տեղեկատվություն ձեր լեզվով։ Թարգմանչի հետ խոսելու համար զանգահարեք հետևյալ հեռախոսահամարով՝ (866) 406-1182։

Bassa (Băsóò Wùdù): Mì dyi dyi-diè-dè bě bédé bá céè-dè nìà kɛ dyí ní, ɔ mò nì dyí-bèdèìn-dè bé mì ké gbo-kpá-kpá kè bỗ kpɔ̃ dé mì bídí-wùdùǔn bó pídyi. Bé mì ké wudu-zììn-nyò dò gbo wùdù kɛ, dá (866) 406-1182.

Bengali (বাংলা): যদি এই লখিপত্রের বিষয়ে আপলার কোলো প্রশ্ন খাকে, তাংলে আপলার ভাষায় বিলামূল্য সাহায্য পাওয়ার ও তথ্য পাওয়ার অধিকার আপলার আছে। একজন দোভাষীর সাখে কথা ব্লার জন্য (৪৫৪) 406-1182 –তে কল করুল।

Burmese **(မြန်မာ):** ဤစာရွက်စာတမ်းနှင့် ပတ်သက်၍ သင့်တွင် မေးမြန်းလိုသည်များရှိပါက အချက်အလက်များနှင့် အကူအညီကို အခကြေးငွေ ပေးစရာမလိုပဲ သင့်ဘာသာစကားဖြင့် ရယူနိုင်ခွင့် သင့်တွင် ရှိပါသည်။ စကားပြန် တစ်ဦးနှင့် စကားပြောနိုင်ရန် ဇုန် (866) 406-1182 သို့ ခေါ် ဆိုပါ။

Chinese (中文): 如果您對本文件有任何疑問,您有權使用您的語言免費獲得協助和資訊。如需與譯員通話,請致電 (866) 406-1182。

Dinka (Dinka): Na non thiëëc në ke de ya thorë, ke yin non lon bë yi kuony ku wer alëu bë geer yic yin ne thon du ke cin weu taauë ke piny. Te kor yin ba jam wenë ran ye thok geryic, ke yin col (866) 406-1182.

**Dutch (Nederlands):** Bij vragen over dit document hebt u recht op hulp en informatie in uw taal zonder bijkomende kosten. Als u een tolk wilt spreken, belt u (866) 406-1182.

```
Farsi (فارسي): در صورتی که سؤالی پیرامون این سند دارید، این حق را دارید که اطلاعات و کمک را بدون هیچ مزینه ای به زبان مادریتان دریافت کنید. برای گفتگو با یک مترجم شفاهی، با شماره (866) 406-1182) تماس بگیرید.
```

French (Français): Si vous avez des questions sur ce document, vous avez la possibilité d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour parler à un interprète, appelez le (866) 406-1182.

**German (Deutsch):** Wenn Sie Fragen zu diesem Dokument haben, haben Sie Anspruch auf kostenfreie Hilfe und Information in Ihrer Sprache. Um mit einem Dolmetscher zu sprechen, bitte wählen Sie (866) 406-1182.

**Greek (Ελληνικά)** Αν έχετε τυχόν απορίες σχετικά με το παρόν έγγραφο, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας δωρεάν. Για να μιλήσετε με κάποιον διερμηνέα, τηλεφωνήστε στο (866) 406-1182.

Gujarati (**ગુજરાતી**): જો આ દસ્તાવેજ અંગે આપને કોઈપણ પ્રશ્નો હોય તો, કોઈપણ ખર્ય વગર આપની ભાષામાં મદદ અને માહિતી મેળવવાનો તમને અધિકાર છે. દુભાષિયા સાથે વાત કરવા માટે, કોલ કરો (866) 406-1182.

Haitian Creole (Kreyòl Ayisyen): Si ou gen nenpòt kesyon sou dokiman sa a, ou gen dwa pou jwenn èd ak enfòmasyon nan lang ou gratis. Pou pale ak yon entèprèt, rele (866) 406-1182.

Hindi (हिंदी): अगर आपके पास इस दस्तावेज़ के बारे में कोई प्रश्न हैं, तो आपको निःशुल्क अपनी भाषा में मदद और जानकारी प्राप्त करने का अधिकार है। दुभाषिये से बात करने के लिए, कॉल करें (866) 406-1182

**Hmong (White Hmong):** Yog tias koj muaj lus nug dab tsi ntsig txog daim ntawv no, koj muaj cai tau txais kev pab thiab lus qhia hais ua koj hom lus yam tsim xam tus nqi. Txhawm rau tham nrog tus neeg txhais lus, hu xov tooj rau (866) 406-1182.

Igbo (Igbo): O bụr ụ na ị nwere ajujụ o bụla gbasara akwukwo a, ị nwere ikike inweta enyemaka na ozi n'asusu gị na akwughi ugwo o bula. Ka gị na okowa okwu kwuo okwu, kpọo (866) 406-1182.

Ilokano (Ilokano): Nu addaan ka iti aniaman a saludsod panggep iti daytoy a dokumento, adda karbengam a makaala ti tulong ken impormasyon babaen ti lenguahem nga awan ti bayad na. Tapno makatungtong ti maysa nga tagipatarus, awagan ti (866) 406-1182.

Indonesian (Bahasa Indonesia): Jika Anda memiliki pertanyaan mengenai dokumen ini, Anda memiliki hak untuk mendapatkan bantuan dan informasi dalam bahasa Anda tanpa biaya. Untuk berbicara dengan interpreter kami, hubungi (866) 406-1182.

Italian (Italiano): In caso di eventuali domande sul presente documento, ha il diritto di ricevere assistenza e informazioni nella sua lingua senza alcun costo aggiuntivo. Per parlare con un interprete, chiami il numero (866) 406-1182

**Japanese (日本語):** この文書についてなにかご不明な点があれば、あなたにはあなたの言語で無料で支援を受け情報を得る権利があります。通訳と話すには、(866) 406-1182 にお電話ください。

Khmer (ខ្មែរ)៖ បើអ្នកមានសំណួរផ្សេងទៀតអំពីឯកសារនេះ អ្នកមានសិទ្ធិទទួលជំនួយនិងព័ត៌មានជាភាសារបស់អ្នកដោយឥតគិតថ្លៃ។ ដើម្បីជជែកជាមួយអ្នកបកប្រែ សូមហៅ (866) 406-1182 ។

**Kirundi (Kirundi):** Ugize ikibazo ico arico cose kuri iyi nyandiko, ufise uburenganzira bwo kuronka ubufasha mu rurimi rwawe ata giciro. Kugira uvugishe umusemuzi, akura (866) 406-1182.

Korean (한국어): 본 문서에 대해 어떠한 문의사항이라도 있을 경우, 귀하에게는 귀하가 사용하는 언어로 무료 도움 및 정보를 얻을 권리가 있습니다. 통역사와 이야기하려면 (866) 406-1182로 문의하십시오.

Lao (ພາສາລາວ): ຖ້າທ່ານມີຄຳຖາມໃດໆກ່ຽວກັບເອກະສານນີ້, ທ່ານມີສິດໄດ້ຮັບຄວາມຊ່ວຍເຫຼືອ ແລະ ຂໍ້ມູນເປັນພາສາຂອງທ່ານໂດຍບໍ່ເສຍຄ່າ. ເພື່ອໂອ້ລົມກັບລ່າມແປພາສາ, ໃຫ້ໂທຫາ (866) 406-1182.

Navajo (**Diné**): Díí naaltsoos biká'ígíí łahgo bína'ídíłkidgo ná bohónéedzá dóó bee ahóót'i' t'áá ni nizaad k'ehji bee nił hodoonih t'áadoo bááh ílínígóó. Ata' halne'ígíí ła' bich'i' hadeesdzih nínízingo koji' hodíílnih (866) 406-1182.

Nepali (नेपाली): यदि यो कागजातबारे तपाईंसँग केही प्रश्नहरू छन् भने, आफ्नै भाषामा निःशुल्क सहयोग तथा जानकारी प्राप्त गर्न पाउने हक तपाईंसँग छ। दोभाषेसँग कुरा गर्नका लागि, यहाँ कल गर्नुहोस् (866) 406-1182

Oromo (Oromifaa): Sanadi kanaa wajiin walqabaate gaffi kamiyuu yoo qabduu tanaan, Gargaarsa argachuu fi odeeffanoo afaan ketiin kaffaltii alla argachuuf mirgaa qabdaa. Turjumaana dubaachuuf, (866) 406-1182 bilbilla.

**Pennsylvania Dutch (Deitsch):** Wann du Frooge iwwer selle Document hoscht, du hoscht die Recht um Helfe un Information zu griege in dei Schprooch mitaus Koscht. Um mit en Iwwersetze zu schwetze, ruff (866) 406-1182 aa.

**Polish (polski):** W przypadku jakichkolwiek pytań związanych z niniejszym dokumentem masz prawo do bezpłatnego uzyskania pomocy oraz informacji w swoim języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer (866) 406-1182.

**Portuguese (Português):** Se tiver quaisquer dúvidas acerca deste documento, tem o direito de solicitar ajuda e informações no seu idioma, sem qualquer custo. Para falar com um intérprete, ligue para (844) 437-048(866) 406-1182 6.

Punjabi (ਪੰਜਾਬੀ): ਜੇ ਤੁਹਾਡੇ ਇਸ ਦਸਤਾਵੇਜ਼ ਬਾਰੇ ਕੋਈ ਸਵਾਲ ਹੁੰਦੇ ਹਨ ਤਾਂ ਤੁਹਾਡੇ ਕੋਲ ਮੁਫ਼ਤ ਵਿੱਚ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਮਦਦ ਅਤੇ ਜਾਣਕਾਰੀ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੁੰਦਾ ਹੈ। ਇੱਕ ਦੁਭਾਸ਼ੀਏ ਨਾਲ ਗੱਲ ਕਰਨ ਲਈ, (866) 406-1182 ਤੇ ਕਾਲ ਕਰੋ।

Romanian (Română): Dacă aveți întrebări referitoare la acest document, aveți dreptul să primiți ajutor și informații în limba dumneavoastră în mod gratuit. Pentru a vă adresa unui interpret, contactați telefonic (866) 406-1182.

Russian (Русский): если у вас есть какие-либо вопросы в отношении данного документа, вы имеете право на бесплатное получение помощи и информации на вашем языке. Чтобы связаться с устным переводчиком, позвоните по тел. (866) 406-1182.

Samoan (Samoa): Afai e iai ni ou fesili e uiga i lenei tusi, e iai lou 'aia e maua se fesoasoani ma faamatalaga i lou lava gagana e aunoa ma se totogi. Ina ia talanoa i se tagata faaliliu, vili (866) 406-1182.

**Serbian (Srpski):** Ukoliko imate bilo kakvih pitanja u vezi sa ovim dokumentom, imate pravo da dobijete pomoć i informacije na vašem jeziku bez ikakvih troškova. Za razgovor sa prevodiocem, pozovite (866) 406-1182.

**Spanish (Español):** Si tiene preguntas acerca de este documento, tiene derecho a recibir ayuda e información en su idioma, sin costos. Para hablar con un intérprete, llame al (866) 406-1182.

**Tagalog (Tagalog):** Kung mayroon kang anumang katanungan tungkol sa dokumentong ito, may karapatan kang humingi ng tulong at impormasyon sa iyong wika nang walang bayad. Makipag-usap sa isang tagapagpaliwanag, tawagan ang (866) 406-1182.

Thai (ไทย): หากท่านมีคำถามใดๆ เกี่ยวกับเอกสารฉบับนี้ ท่านมีสิทธิ์ที่จะได้รับความช่วยเหลือและข้อมูลในภาษาของท่านโดยไม่มีค่าใช้จ่าย โดยโทร (866) 406-1182 เพื่อพูดคุยกับล่าม

**Ukrainian (Українська):** якщо у вас виникають запитання з приводу цього документа, ви маєте право безкоштовно отримати допомогу й інформацію вашою рідною мовою. Щоб отримати послуги перекладача, зателефонуйте за номером: (866) 406-1182.

Vietnamese (Tiếng Việt): Nếu quý vị có bất kỳ thắc mắc nào về tài liệu này, quý vị có quyền nhận sự trợ giúp và thông tin bằng ngôn ngữ của quý vị hoàn toàn miễn phí. Để trao đổi với một thông dịch viên, hãy gọi (866) 406-1182.

אידיש): אויב איר האט שאלות וועגן דעם דאקומענט, האט איר די רעכט צו באקומען דעם אינפארמאציע אין אייער שפראך אהן קיין פרייז. צו רעדן צו (**Yiddish)** אן איבערזעצער, רופט <sub>866) 406-1182</sub>

Yoruba (Yorùbá): Tí o bá ní eyíkéyň ibere nípa akosíle ví, o ní etó láti gba iranwó ati iwífún ní ede re lófee. Bá wa ogbufo kan soro, pe (866) 406-1182.

## It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (ITY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1-800-537-7697) or online at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>. Complaint forms are available at <a href="https://www.hhs.gov/ocr/office/file/index.html">https://www.hhs.gov/ocr/office/file/index.html</a>.